



**UNIVERSITY
PRESBYTERIAN
CHURCH**

*Newsletter for church members
and friends*

May 2017

CONTACT

hospitality unfolding

My, how time flies! It seems like only yesterday that we submitted the sabbatical leave grant proposal for Patti to the Lilly Foundation. Well, it has been a year. Little did we know that the theme of Christian hospitality in our grant proposal would once again be front and center as we opened our Hospitality Hall for the many groups we are welcoming to aid in rebuilding after the devastating floods of August. The Sabbatical Leave Planning Committee began to meet in November to plan church activities while Patti is away. We explored how we could include the theme of hospitality in our small group studies, how the youth group could be involved, and whom we might bring in as guest speakers/preachers. And now we are at the mid-point of our sabbatical (Patti's and the church's). So what's next?

We have three dedicated ministers in April, May and early June. Tina DeYoe, a Unitarian minister from Los Alamos, New Mexico, was our first, preaching on April 30th. During the church school hour that day, Tina, along with Stevie Demarest, shared stories of their work with Borderlinks in Tucson, Arizona, and the continued need for hospitality on the Mexican border.

On May 7th, Shawn Anglim of First Grace United Methodist Church in New Orleans will be here to preach and talk about his experience as part of two churches in New Orleans that combined after Hurricane Katrina.

On May 14th, during our last church school class for the year, we invite you to join us for an introspective discussion about UPC and Christian hospitality. What did the small groups learn about hospitality? How has Hospitality Hall been going? What is your reaction to the ideas our guest preachers and teachers shared?

Our final guest preacher on June 4th is Jason Santos, the National Director of Ukirk Collegiate Ministries. We will delve into how we can embody hospitality as a church called to serve a university community.

Our sabbatical has been and continues to be a time of exploration of the meaning of Christian hospitality, both giving and receiving. We are challenged to expand our hospitality beyond our current thinking. What will it look like? What is our role as Christians to include the "other"?

Join us for provocative discussion during the second half of our sabbatical!

Your Sabbatical Leave Planning Committee,
*Peggy Carroll, Beth Paskoff, Leslie Green, Joe Skillen,
Rick Pitcher, Mike Watson, and Ann Miller*



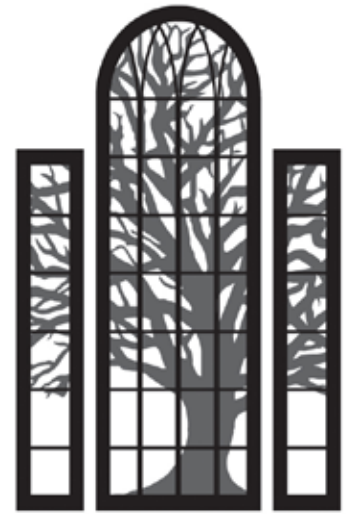
This Month in Hospitality Hall...

April 29 - May 5 Elmhurst Presbyterian, Elmhurst, IL
April 30 - May 6 Knox Presbyterian, Naperville, IL
May 7 - 13 Pacific Presbytery, Los Angeles, CA
May 28 - June 2 First Presbyterian Church, Charleston, IL

Due to the Day School Art Show, the community dinner for the Elmhurst and Knox groups is cancelled. Please watch your bulletins for announcements about signing up to participate in the community dinner for each group.

MAY CALENDAR OF EVENTS

- 1 11:30 a.m. Membership Committee - Conference Room
5:00 p.m. Worship Committee - Conference Room
- 2 8:30 a.m. Nurture Committee - Conference Room
10:00 a.m. Day Circle - Parks Wilson Room
Noon AIAnon - Dorm Living Area
7:00 p.m. UPC Book Group - 2285 Cedardale
- 3 9:30 a.m. Day School Chapel
10:00 a.m. Technology Committee - Library
Noon Staff Meeting
Noon UPC Fun Club - BJ's Restaurant - Mall of Louisiana
6:00 p.m. Taizé - Sanctuary
7:00 p.m. Choir Rehearsal - Choir Room
- 4 7:00 p.m. Day School Art Show - Fellowship Hall
- 5 6:00 p.m. Courtyard Collage - UPC Courtyard
- 7 4th Sunday of Easter** - *Shawn Anglim preaching, Communion*
8:30 a.m. Blood Drive - Bloodmobile
8:30 a.m. Worship
9:45 a.m. Church School
10:30 a.m. Choir Rehearsal
11:00 a.m. Worship
Noon VBS Planning - Conference Room
4:00 p.m. Middle & High School Youth Groups
- 8 7:00 p.m. Huntington's Disease Support Group - Conference Room
- 9 Noon AI-Anon - Sr. High Room
12:30 p.m. Day School Committee - Conference Room
6:00 p.m. Mission & Peacemaking Com. - City Club, 355 North Blvd.
7:00 p.m. NAMI - Conference Room & Library
- 10 9:30 a.m. Day School Chapel
Noon Staff Meeting
Noon UPC Fun Club - BJ's Restaurant - Mall of Louisiana
7:00 p.m. Choir Rehearsal - Choir Room
- 11 6:00 p.m. Community Dinner - Fellowship Hall
- 14 5th Sunday of Sunday** - *Rick Pitcher preaching*
8:30 a.m. Worship
9:45 a.m. Church School
10:30 a.m. Choir Rehearsal
11:00 a.m. Worship
- 16 9:30 a.m. Helping Hands - Conference Room
Noon AI-Anon - Parks Wilson Room
5:30 p.m. Christian Ed. Curriculum Planning - Library
- 17 9:30 a.m. Day School Graduation - Sanctuary
Noon Staff Lunch - City Pork, Jefferson Hwy.
Noon UPC Fun Club - BJ's Restaurant - Mall of Louisiana
7:00 p.m. Choir Rehearsal - Choir Room
- 18 5:30 p.m. Personnel & Administration Committee - Conference Room
- 21 6th Sunday of Easter** - *Mike Watson preaching, CE SUNDAY*
SUMMER WORSHIP SCHEDULE STARTS
9:30 a.m. Choir Rehearsal
10:00 a.m. Worship
11:00 a.m. Stewardship & Finance Committee - Conference Room
11:00 a.m. UPC Crawfish Boil - Courtyard
TBA Middle & High School Youth Group Pool Party - TBA
6:30 p.m. Session Meeting - Conference Room
- 23 Noon AI-Anon - Parks Wilson Room
12:30 p.m. Sabbatical Planning Committee - Library
7:00 p.m. NAMI - Conference Room & Library
- 24 Noon Staff Meeting
Noon UPC Fun Club - BJ's Restaurant - Mall of Louisiana
7:00 p.m. Choir Rehearsal - Choir Room



UNIVERSITY PRESBYTERIAN CHURCH STAFF

- Patti Snyder.....psnyder@upcbr.org
Senior Pastor
- Mike Watson.....mwatson@upcbr.org
Associate Pastor
- Rick Pitcher.....rpitcher@upcbr.org
Interim Pastor
- Caralyn Durham.....cdurham@upcbr.org
Administrative Secretary
- Donna Thrasher.....dthrasher@upcbr.org
Financial Secretary
- Lois Kuyper-Rushing.....lkuyper@lsu.edu
Director of Music
- Anne Maverick.....a.maverick50@gmail.com
Organist
- Terry G. Iyasere.....upcdayschool@yahoo.com
Day School Director
- Jill Clemmonsjclemm1@lsu.edu
Clerk of Session

The University Presbyterian Church CONTACT is printed monthly. Articles may be submitted electronically to cdurham@upcbr.org or turned in to the church office no later than the 20th of each month. To be removed from the mailing list, please contact the church office.

**UNIVERSITY PRESBYTERIAN
CHURCH**
3240 Dalrymple Drive
Baton Rouge, LA 70802
(225)383-0345
(225)383-3495 Fax
www.upcbr.org

OFFICE NOTES



PRAYER LIST.....
Please contact the church office if you have a prayer request you would like printed in the Sunday bulletin. Also, please remember to update your prayer concerns.

WHAT'S THAT YOU SAID?.....
Hearing assistance devices are available in the hall outside the Sanctuary. Please feel free to borrow one if you have a difficult time hearing in church and return the device to the table when the service is over.

SUNDAY FLOWER DONATIONS
Memorial Flower Donation envelopes for 2017 are available in the pews for you to fill out to reserve flowers for 2017 Sunday Services. Available dates for donation can be found in the Sunday bulletins or by contacting the church office. Place your completed envelope in the offering plate, and we will take care of the rest. Thank you for making Sunday services so beautiful.



Taizé

Sung Prayers

in the form of the ecumenical prayer community in Taizé, France

**Wednesday, May 3,
at 6:00 p.m.
in the Sanctuary**

MAY CALENDAR *continued*

- 28 7th Sunday of Easter - Rick Pitcher preaching**
9:30 a.m. Choir Rehearsal
10:00 a.m. Worship
11:00 a.m. Caregivers Support Group - Parks Wilson Room
2:30 p.m. New Orleans Gay Men's Chorus Rehearsal - Choir Room
- 29 MEMORIAL DAY**
Day School and Church Office Closed
- 30 Day School Closed for Teacher Training**
Noon AIAnon - Parks Wilson Room
- 31 Day School Closed for Teacher Training**
Noon Staff Meeting
Noon UPC Fun Club - BJ's Restaurant - Mall of Louisiana
7:00 p.m. Choir Rehearsal - Choir Room

Courtyard Collage



FRIDAY, MAY 5

Celebrate Cinco de Mayo at Courtyard Collage! Tacos! A piñata! And hosts Kelly Kerr and Jill Clemmons welcome an array of UPC talent including The Skillen Boys, Simon Lewis, Tabitha Lewis, Gary Meise, Leslie Green, Kay Lindsey, Juanita McGregor, Kathie Pohlman, Edward Peterson, Mike Watson and more!

Bring your chairs and blankets Friday, May 5, from 6 - 8! (It's never too late to participate, e-mail Patti Meredith at pfmeredith@aol.com!)

Blood Drive

The Spring Blood Drive at UPC will be on Sunday, May 7. The blood mobile will be at the church from 8:30 to 12:30.

Giving blood can save a life, and your one donation can help up to three patients who may need red cells, platelets, or plasma. Every two seconds, someone in the US needs blood because of surgery, cancer, accidents, or hemophilia. At UPC, we have just two blood drives each year. If you cannot give on May 7, please consider donating at United Blood Services on One Calais, off Essen. See www.unitedblood-services.org for more information or to make an appointment.

IDENTIFIED GIVING STATUS *(as of 4/21/2017)*

Amount received this week - \$16,901 Budget amount needed - \$10,005
Year-to-Date Giving: amount actually received - \$170,685
Budget amount needed - \$160,079

CAPITAL CAMPAIGN COUNTDOWN GIVING STATUS

Amount received this week - \$340 Total amount pledged - \$143,086
Year-to-Date Giving: amount actually received - \$84,700
Remaining loan payable - \$251,920

Donations for St. Anthony's Home

Through our benevolences, UPC has been a long term partner of St. Anthony's Home, a Baton Rouge assisted living residence for people who require support due to being disabled from HIV/ AIDS. Our most recent involvement was co-hosting a local fishing trip enjoyed by the residents.

The Mission and Peacemaking Committee asked what else UPC could do to help provide for the residents' enjoyment and the list included the following:

- For each of the different holidays/seasons, provide 2 disposable table clothes (Mardi Gras, Easter, 4th of July, Fall, Thanksgiving, Christmas, etc.). Seasonal decorations, door wreaths, etc. Storage is limited.
- Wii games, cards, dominoes, checkers, jigsaw puzzles, etc.
- Bingo prizes (lotion, toiletries, cold drinks, postage stamps, hairbrushes, combs, etc.).

Please bring to the marked box in the Welcome Center from now thru the end of May. Thank you for your continued support of St. Anthony's Home! Please contact Karen Foote with any questions.

GUEST PREACHER MAY 7

Pastor Shawn Moses Anglim is the founding pastor of First Grace UMC--the merger of a historically Black church and a historically white church in the wake of Hurricane Katrina. He asked the two congregations, "In this moment, do you believe we can do more for our city as one body of Christ, more than we could ever do as two bodies of Christ one long mile apart?" He is also the founding Executive Director of First Grace Community Alliance and its two missions- Hagar's House--a residence for women and children, and Project Ishmael--a legal clinic for Latino/a children. Anglim has been featured in the Christian Century podcast, Preachers on Preaching, and was a Keynote speaker for the Association of Theological Schools Conference on Preparing Seminarians to serve in the 21 Century Church. He is also a member of the Times Picayune Editorial Advisory Board. He and his wife, Anne Daniell, were part of the founders group that fought for Morris Jeff Community School-- an open enrollment public charter school. They have two children both of whom attend Morris Jeff. Anglim is a graduate of Harvard Divinity School and Drew Theological School.

CE SUNDAY

Sunday, May 21

Join us for the first 10:00 a.m. service of the summer as we recognize our wonderful teachers, advisors, and students this past year of church school. We will be giving Bibles to rising 1st graders, hymnals to rising 6th graders, coffee mugs to rising 9th graders, and study Bibles to our graduating seniors. Stick around after the service for our crawfish boil!

Christian Education at UPC

Pre-K and Kindergarten (Ages 4 - Kindergarten) Room 105

Godly Play helps our children to explore their faith through story, to gain religious language, and to enhance their spiritual experience through wonder and play. Join us on Sundays as we play together.

Teachers: Pat Strain, Griff Campbell, Betty Shelton, Linda Green

Elementary (Grades 1-5) Room 208

Feasting on the Word for children is a lectionary-based curriculum that connects with the church's lectionary cycle. Once a month, this class will focus directly on worship and music. This class will help connect the worship experience in a meaningful way with what is going on in church school. *Teacher: Betsy Wilks*

Shepherds: Linda Walker, Mary Mikell, Maggie Richardson

Middle School (Grades 6-8) Room 206

We will be using a new service-learning-based approach that will combine lessons from church school into youth group activities, which will occur monthly. The Middle School offering will be used in conjunction with the service learning projects. We will use the Faith Practices curriculum produced by the United Church of Christ.

Senior High (Grades 9-12) Gather in Welcome Center

The Senior High church school class continues its tradition of faith conversation walks to a caffeinated holy place (Highland Coffees). We will be following the Feasting on the Word lectionary cycle Bible studies along with periodical topical conversations.

Teachers: Kurt Ozier, Kelley Massengale, Ed Peterson, Cynthia Peterson

Adult Parks Wilson and Bible Study Class Combined

Parks Wilson Room (108)

"Making Room" in Action

The final series for the Parks Wilson class this year will be discussions related to Patti's sabbatical theme. We will unpack the depth of hospitality through narratives of people whose vocations are involved with making room for others.

May 7 Shawn Anglim and First Grace UMC

May 14 UPC Hospitality Conversation

Youth Group

Wrapping up another great year of activities with our youth! Thanks to all who have supported the youth program at UPC this year.

- | | |
|--------|---------------------------------------|
| May 7 | Discussion Night on "Hospitality" |
| May 14 | NO YG - Mother's Day |
| May 21 | End of year pool party (location TBD) |

**JUNE/JULY CONTACT
DEADLINE
MAY 20**



UPC Day School Art Show

May 4, 2017 • 7:00 p.m.
Fellowship Hall



Join us in fellowship on Sunday, May 21, immediately following the 10:00 a.m. service for some tasty crustaceans. That's right! The Second Annual UPC Crawfish Boil is coming up soon and we hope to see everyone there. We will have crawfish, corn, and potatoes for \$10 a plate (with a family maximum price of \$30). For the children (those that aren't drawn to the mudbugs), we will have hotdogs available too. Wash it all down with some delicious lemonade (sorry no beer) and enjoy an afternoon in the courtyard chatting with others in the congregation.

Welcome Center Art Showcase

Have you noticed the new use of the niche in the Welcome Center? Check it out! Art shared by our congregation is on display. It will be changed monthly. March featured a photograph "Anole," by John Hartgerink. April featured a painting, "Praying Jesus," by Cheryl Walker Hasten. May is featuring a painting, "Summer Song," by Rosemary Goodell. June will have a quilt by Barbara Hoffman. If you have art that you would like to share, please contact Peggy Carroll (peggoc@yahoo.com or 726-7856).

CALLING ALL GRADS...

If you are graduating in May, we want to hear from you! Please send information about where you are graduating from and what your future plans are to the church office at cdurham@upcbr.org so we can share your great accomplishment with the congregation in the June/July issue of CONTACT!



The **UPC Book Club** meets the first Tuesday of every month at 7:00 p.m.
2285 Cedardale

May 2

Great Things by Jodi Picoult

June 6

The Tortilla Curtain by T.C. Boyle



The Back Fence

CONGRATULATIONS TO...

•Candace and Tim Wright on the birth of Caroline Elliot Wright on April 2. Caroline was a little early, weighing 3 lbs 7 oz., but was able to go home at Easter.

•Shannon and Laina Stafford on the birth of Salem Elizabeth Fontenot Stafford on March 14. She weighed 7 lbs. 6 oz. and is doing great.



The Pastor's Discretionary Account is currently low on funds. Please consider a donation.

Pastor's Discretionary funds, when available, will be disbursed by Mike during Patti's sabbatical.

HELP WANTED

WONDER WOMEN



OF THE BIBLE

Your friendly neighborhood VBS committee is looking for a few Wonder Women (and Men)!

Can you...

- act (or really, just read loudly)?
- sew?
- glue?
- use a scissors?
- iron?
- sing?
- sit at a table and fill out forms?
- make phone calls?
- shepherd children?
- make videos?
- play with Legos?

If so, you are qualified and wanted--**COME JOIN THE VBS TEAM!** (It's a short-term commitment - all over by the evening of June 13.) Contact Mike Watson or Megan Knapp.

SAVE THE DATE

Holy Grill

Once again we will be serving lunch at the Holy Grill the week of June 12-16. Please watch your bulletins and the June/July edition of Contact for information on how to sign up to volunteer.



**Celebrate the
Gift of the
Holy Spirit
to Christ's
followers**

**Pentecost
Sunday
June 4**

**Pentecost Offering
will be collected
Wear Red!**

UPC Vacation Bible School 2017 presents
an intergenerational experience for all ages!



Espionage! Heroism! Heartbreak!
A People in Perill!
And Even a Beauty Contest!
Join Wonder Woman and the
Not-Ready-For-Presbytery Players
on an amazing spiritual journey.



IT'S WICKED GOOD!

Sunday, June 11 - Tuesday, June 13, 5:00-8:00 p.m.

All-Age Vacation Bible School--It doesn't matter whether you're 5, 15, or 55;
or if you're part of a family unit, a pair, or a singleton; or if you're an
Old Testament scholar (hi, Stul) or someone who confuses Eve with Esther
--we promise entertainment, enlightenment, and dinner, too.
Nursery for the littlest ones provided.



RSVP online at www.ifedgbr.com or call 225-267-5600 for more information.

Sounds of Community Concert

Sunday, May 21, 2017, 3:00 pm

St. Aloysius Catholic Church

2025 Stuart Ave. Ave, Baton Rouge, LA

No Cost -- Freewill Donation -- Reception follows

Prayer Requests

To add a name, remove a name, or update information on our prayer list, please contact the church office by noon on Thursday at cdurham@upcbr.org.

**Ruth Bivins • Tristyn Bemis • Tabitha Lewis • Don Snyder
Gerri Ward • Val and Dan Johns • Betty Campbell • Gerard Klein
Kent Walker • Joyce Kuyper • Cathy Laufer • Pat Kennedy**

Dorothy Bankston • Judy Eubanks • Charles Granier • Bettye Burford

- **Doug Curry**, friend of Mary Wardlaw, with cancer
- **Chip Barber**, son of friends of Robbie Phillabaum, following colon surgery
- **Gus Rowland**, undergoing treatment for colon cancer
- **The parents of former UPC member Patricia Brown** as they experience declining health
- **Barbara Gant**, friend of Dianne Garton, with bone cancer
- **Joellen Hawkins**, Aunt of Emily Cogburn, with Alzheimer's
- **Jitte Vanhaelen**, cousin of Christine Kooi, with bone cancer
- **Talia Daigre**, struggling with mental health issues
- **Melanie Driscoll**, with chronic Lyme Disease
- **Bill Mathews**, friend of Robbie Phillabaum
- **Alan Williams**, brother of Virginia Davis, with Parkinson's
- **Lois Liggett**, mother of Sarah Kennedy
- **Marla Kerr-Lawson**, Kelly Kerr's sister
- **Edna Faust and her son Gregory**, friends of Kay Lindsey
- **Beth Whelen**, friend of Debbie Abernathy
- **Nic and Rachel Ciraldo**, friends of Griff Campbell, and their son, **Luca**, who has kidney cancer
- **Danny Farris and his family**, friends of Robbie Phillabaum. Danny continues to recover from extensive reconstructive surgery.
- **Paige Christian**, cousin of Mike Watson
- **Kyle Craig**, cousin of Melody Watson
- **Cathy Paterson**, who has Huntington's Disease; Karen Paterson, her mother; and all H.D. families
- **Kristi Hammatt**, friend of Katie New, and her daughter dealing with serious heart and lung problems
- **All hospice patients and their families**
- **All those who suffer with mental illness and emotional disorders**
- **Men and women serving in the armed forces**
- **Those who are going through separation or divorce**
- **Those who are affected by domestic violence**
- **Those who are affected by alcoholism and addiction**
- **Our partner church, La Iglesia Presbiteriana, in San José de los Ramos, Cuba, and La Pastora, Leticia Ramos Portieles, serving as its interim pastor**
- **Rebuilding Together Baton Rouge (www.RTBR), The Ginger Ford Northshore Fuller Center for Housing (gingerfordnorthshore.org), First Presbyterian Church Hammond, and First Presbyterian Church of Lafayette - the other hosts sites and work site coordinators rebuilding our cities after Flood 2016**



HOSPITAL VISITS BY UPC OFFICERS

- 1 Chris Whittington
- 2 Marissa Baham
- 3 Meredith Veldman
- 4 Ed Green
- 5 OPEN
- 6 OPEN
- 7 Jerry Trahan
- 8 OPEN
- 9 Gus Rowland
- 10 Jane Smith
- 11 Pat Ho
- 12 Carl Motsenbocker
- 13 Alicia Lewis
- 14 Andreas Giger
- 15 Nan Patt
- 16 Daniel Burch
- 17 Michael Strain
- 18 Cordell Haymon
- 19 June Klimash
- 20 Susan Ourso
- 21 Robin Patty & David Hall
- 22 Lee Jenkins
- 23 Kelley Massengale
- 24 Kelly Kerr
- 25 Patti Meredith
- 26 Barbara Gray
- 27 Edward Peterson
- 28 Bizza Britton
- 29 Leslie Green
- 30 Bunny Heroman
- 31 Kathy Poché

On your chosen date, please remember to contact the church office to check for people to visit!

STAFF INFORMATION WHILE PATTI IS AWAY

| | |
|-----------------------|--|
| Church Office | (225)383-0345 |
| Caralyn Durham | 8:30 a.m. - 2:30 p.m. M-F cdurham@upcbr.org |
| Donna Thrasher | 1:30 - 5:30 p.m. M-F dthrasher@upcbr.org |
| Pastoral Staff | |
| Mike Watson | Day off - Monday mwatson@upcbr.org Cell no. (706)825-7051 |
| Rick Pitcher | Day off - Friday rpitcher@upcbr.org Cell no. (225)938-0679 |

For pastoral emergencies outside office hours, please contact Mike Watson or Rick Pitcher via their cell phones. Please respect designated days off by not calling that particular pastor.



Check out UPC on Facebook!

www.facebook.com/universitypresbyterian

MAY BIRTHDAYS

- | | | |
|--|---|---|
| 1 Erica Angert Ronnie Fenasci Mary Timmons | 15 Bill Armstrong Joseph Reynolds Valerie Richardson Henry Rowland | 23 Etih Teboh |
| 2 Juanita McGregor John Richardson | 17 Elizabeth Chapman Karen Foote | 24 Kay Lindsey |
| 3 Jimmy Robertson | 18 Judy Eubanks Lila Kopplin Esther Walker | 25 Judy Dedrick Ann Stone |
| 4 Joseph Nguyen Marcel Shihadeh | 20 Albertha Hubchen | 28 Alyssa Bistany Talley Anna Roberts - Waggenpack |
| 5 Skeeter Cedars | 21 Caralyn Durham Betty Silvey | 30 Ruth Bivins Steven Hartman Madeline Thompson |
| 11 Stuart Irvine Morgan Patty | 22 Robert Gourgues Grace Richardson | 31 Jennifer Guidry John Guidry |
| 12 Bettye Burford Melanie Driscoll | | |
| 14 Dale Baringer | | |

****Please remember to contact the church office if your contact information changes.****

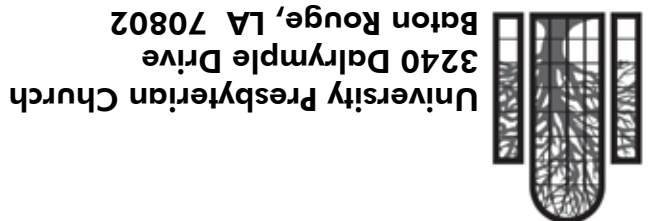
The Greater Baton Rouge Food Bank needs your help!

Please place your contribution in any of the orange barrels located around UPC or bring it to the front of the sanctuary during service.



Please remember that the parking spaces in front of the education building and behind the Parks Wilson Room are for persons who are handicapped. If you are dropping something off, please do so quickly; then move your vehicle so those who need the space can park.

Mission Statement
 In response to God's grace,
 University Presbyterian
 Church of Baton Rouge
 seeks creatively – through
 nurture, education, worship
 and community outreach
 – to sustain an inclusive,
 compassionate family of
 faith; it seeks to promote
 spiritual growth by
 awakening souls to God's
 infinite mercy embodied in
 the reconciling love of Christ.
 --Adopted by the Session
 December 1995



Change Service Requested